

ORIGINAL



Attn: Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

2016 SEP 23 AM 10 30

Docket #E-01345A-16-0036 E-01345A-16-0123

Dear Commissioners:

Arizona Public Service (APS) proposes to charge customers who chose to keep their analog meters both a \$70 set-up fee and a \$15 monthly manual meter reading fee.

APS states that these fees are needed to "recover costs of manual meter readings." APS, however, fails to list and enumerate their many cost savings from firing several hundred manual meter readers, and the associated fuel, maintenance, repair, and other costs of the hundreds of vehicles they previously used to make manual meter readings of several hundred thousand APS customers. These substantial cost savings more than offset any costs of manually reading the meters of the few thousand customers who chose to keep their analog meters.

I object to these unconscionable and egregious proposed fees because they are in violation of ACC statutes, in that they are both unfair and unjust, especially for those presently trying to survive on limited incomes. For these reasons, I respectfully request that you deny APS these unfair and unjust fees.

Sincerely,

Theresa Plencak

85 EAGLE LANE

SEDONA, AZ 86336

(printed name and address)

Arizona Corporation Commission
DOCKETED

SEP 23 2016

DOCKETED BY *AK*

PLEASE NO RATE INCREASE!